

Unified Enterprise Survey - Annual

## Annual Survey of Manufactures, 2002

Collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, Chapter S19.

Completion of this questionnaire is a legal requirement under this Act.

This document is confidential when completed.

Si vous préférez recevoir ce questionnaire en français, veuillez nous téléphoner au numéro sans frais suivant: 1 888 881-3666.

Correct pre-printed information if necessary using the corresponding boxes below:	⅌
Legal name 0004 Number and street	
Business name    O002   Business name   O006   Province or S	ate
0003 C/O Country 0053 Country 0007 Postal code/Zip code	e
First name of contact  0008 Last name of contact	
Please report for:  0010 Language preference 1 English 2 French	1
Survey Purpose This survey collects the financial and operating data needed to produce statistics concerning your industry. For more informatic survey purpose, please consult the enclosed "Guidelines and Instructions" booklet.  Confidentiality Statistics Canada is prohibited by law from publishing any statistics which would divulge information obtained from this survey relates to any identifiable business. The data reported on this questionnaire will be treated in strict confidence, use statistical purposes and published in aggregate form only. The confidentiality provisions of the Statistics Act are not affected either the Access to Information Act or any other legislation.  Please return the completed questionnaire in the enclosed envelope or fax it to Statistics Canada at 1 888 883-799 within 30 days of redeipt.) For information about "Fax or Electronic Transmission Disclosure", please refer to the enclosed booklet "Guidelines and Instructions". Thank you.  If you need further information or help, please call 1 888 881-3666.	that d for d by
Name of the primary person completing this questionnaire:  0026  1 Mr. 2 Mrs. 3 Miss 4 Ms.  0054  First name  Last name	
Title: E-mail address: Web site address: 0018 Woodle	
Telephone number: Extension: Fax number: Date completed:  O017 ( ) O027 O016 ( ) O015	DD

I certify that the information contained herein is complete and correct to the best of my knowledge.

Coverage
Please include in this questionnaire the data for all locations listed in <b>Section F, "Employment by Location"</b> , page 11.
Main Business Activity
<ol> <li>Please check the main activity at this business unit that most accurately describes the principal source of operating revenue. Please check one only.</li> </ol>
O140 1 O Manufacturing 2 O Retail/Wholesale 3 O Services 4 O Other
2. Briefly describe your main business activity: 0141
3. Is this a change from last year? 0142 1 Yes 3 No
If your main business activity is not manufacturing, then please call 1 888 881-3666 for further instructions.
Reporting Period Information
Reporting Period
Please report information for your most recent available 12-month fiscal period ending between January 1, 2002 and March 31,
4. From  Outline  To  Outline
8. Has this business unit disposed of/sold any operating units during the reporting period?  No
Data-Sharing Agreements
To avoid duplicating survey activity, Statistics Canada has entered into agreements with provincial and territorial statistical agencies and with other government departments for the sharing of data. This is done in accordance with the federal <i>Statistics Act</i> and corresponding provincial and territorial legislation. The data are kept confidential. <b>YOUR RESPONSES ARE NOT SHARED WITH CANADA CUSTOMS AND REVENUE AGENCY</b> . Details on data sharing are included in the enclosed "Guidelines and Instructions" booklet.

### **Reporting Instructions**

#### When precise figures are not available, please provide your best estimates.

- 1. The enclosed "Guidelines and Instructions" booklet is designed to assist in the completion of this questionnaire. Instructions are numbered to correspond to the numbers on the questionnaire.
- 2. Report all dollar amounts rounded to the nearest thousand CANADIAN DOLLARS (\$'000 CDN) (e.g., \$55,417.40 should be rounded to \$55).
- **3.** Percentages should be rounded (e.g., 37.3% to 37%, 75.8% to 76%).
- 4. Please write clearly in ink.
- 5. This survey questionnaire can be faxed back to Statistics Canada at 1 888 883-7999.

Statistics Canada advises you that there could be a risk of disclosure during the facsimile transmission. However, upon receipt of your facsimile, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

					$\wedge$			
В-	Re	venue						
Plea	ase i	nclude: • all revenue from domestic or export shipmen	ts received by this	business unit;				
		<ul> <li>all revenue from shipments to other units of t</li> </ul>	this business.					
Plea	lease exclude:  • federal and provincial sales taxes, excise duties, excise taxes, shipping charged by common or contract carriers, discounts, sales allowances and returned sales;							
	_	<ul> <li>all revenue of business units located outside</li> </ul>	Canada.	$\langle \rangle$				
B-′	1 M	anufacturing Outputs		$\triangleright$				
1.	Mar 2056	nufacturing outputs are reported as:  3 1						
2.	Are	you reporting at final selling price:	1 O Yes	3				
	If "N	lo", please specify basis of valuation:						
3.	Shi	pments of goods of own manufacture	Commodity code for Statistics Canada use	Unit of measure	Quantity shipped	Value of shipments (\$'000 CDN)		
	3.1	Christmas trees, fresh	0604 91 10	Number	xxxxx	xxxxx		
	3.2	Concrete patio slabs	6810 19 20	Thousand	xxxxx	XXXXX		
	3.3	Parts of engines	8409		xxxxx	xxxxx		
	3.4	All other products shipped (please specify major items separately):	xxxxx	xxxxx	xxxxx	xxxxx		
		xxxx						
		xxxxx	XXXXX	XXXXX	XXXXX	XXXXX		
		xxxxx	xxxxx	xxxxx	xxxxx	XXXXX		
		xxxxx	XXXXX	xxxxx	xxxxx	XXXXX		
		xxxxx	XXXXX	xxxxx	xxxxx	xxxxx		
4.	Tota	al shipments of goods of own manufacture				25999		

	Manufacturing Outp	outs (continued)		
5 If	vou were unable to <b>exclud</b>	<b>e</b> the shipping charged by common or contract carriers, sales taxes, excis	Α	\$'000 CDN
ta	axes, discounts, sales allowa chipments of goods of own n	(	)	
	mount received for <b>custom</b> usiness units of your own co	2053		
<b>7.</b> A	mount received for <b>repair w</b> usiness units of your own co	work (done on materials and products owned by others including other ompany)	2059	
8. T	otal manufacturing output	ts (add amounts reported at lines 4 to 7)	2054	
B-2	Shipments of Good	s Purchased for Resale		
			$\triangle$	\$'000 CDN
9. T	otal value of shipments of ourchases of such goods sho	goods purchased for resale (in the same condition as purchased) ould be reported at line 32, page 8.	\$058	
<b>10.</b> S	specify below the major prod	uct lines, and percent of total shipments of goods purchased for resale as	reported	at line 9.
	Product 1	2026		
	Product 2	2027		
	Product 3	2008		
	All other products	2009		
	Total	10	0%	
B-3	All Other Operating	Revenue		
				\$'000 CDN
				Ψ 000 ODII
11. R	Sental and leasing revenue		2046	¥ 000 02.1
_	Rental and leasing revenue	varaments (avalude applied grants)	2046	
<b>12.</b> C	Operating subsidies from gov	vernments (exclude capital grants)		
<b>12.</b> C	Operating subsidies from gov	vernments (exclude capital grants)  of specified above (e.g., revenue from contracted shipping, royalties and tinterest and dividend income at line 15.	2068	
<b>12.</b> C	Operating subsidies from govall other operating revenue nanchise fees). Please repor	of specified above (e.g., revenue from contracted shipping, royalties and	2068	, , , , , , , , , , , , , , , , , , ,
<b>12.</b> C	Operating subsidies from gov	of specified above (e.g., revenue from contracted shipping, royalties and	2068	\$'000 CDN
12. C	Operating subsidies from govall other operating revenue notation reaching re	or specified above (e.g., revenue from contracted shipping, royalties and tinterest and dividend income at line 15.	2068	
12. C	Operating subsidies from government of the control	of specified above (e.g., revenue from contracted shipping, royalties and tinterest and dividend income at line 15.	2068	
12. C 13. A fr Rev	Operating subsidies from government of the control	or specified above (e.g., revenue from contracted shipping, royalties and trinterest and dividend income at line 15.  Indicate the stand dividend income at line 15.  Indicate the stand dividend income at line 15.	2068	
12. C 13. A fr Rev	Operating subsidies from government of the control	of specified above (e.g., revenue from contracted shipping, royalties and trinterest and dividend income at line 15.  Indicate the stand dividend income at line 15.  Interest and dividend income)  Interest and dividend income)	2068 2077 2080 2097	
12. C 13. A fr Rev	operating subsidies from government of the control	of specified above (e.g., revenue from contracted shipping, royalties and trinterest and dividend income at line 15.  Indicate the stand dividend income at line 15.  Interest and dividend income)  Interest and dividend income)	2068 2077 2080 2097	
12. C 13. A fr 14. T 15. N 16. T	perating subsidies from government of the perating revenue in the reaching revenue from government of the perating revenue (action-operating revenue (e.g., fotal revenue (add amounts revenue" as shown in your life following two questions are	of specified above (e.g., revenue from contracted shipping, royalties and trinterest and dividend income at line 15.  Indicate the stand dividend income at line 15.  Interest and dividend income)  Interest and dividend income)	2068 2077 2080 2097 2098	
12. C 13. A fr 14. T 15. N 16. T R	perating subsidies from government of the perating revenue in the perating revenue from government of the perating revenue (according to the perating revenue (e.g., according to the perating revenue (e.g., according to the perating to the perating revenue (e.g., according to the perating to the perati	of specified above (e.g., revenue from contracted shipping, royalties and tinterest and dividend income at line 15.  Indicate the stand dividend income at line 15.  Interest and dividend income)  Interest and dividend income)  Interest and tines 14 and 15, this amount should equal the "Total noome Statement)  Interest and tines 14 and 15, this amount should equal the "Total noome Statement)  Interest and tines 14 and 15, this amount should equal the "Total noome Statement)  Interest and tines 14 and 15, this amount should equal the "Total noome Statement)  Interest and dividend income)  Interest and dividend income)	2068 2077 2080 2097 2098	

Please include:  • all expenses within or outside Canada recorded by this business unit.  Please exclude: • GST/HST, TVQ; • all expenses incurred by business units located outside Canada.							
Note: If you are unable to exclude GST/HST, TVQ from your e	xpense details, plea	ase check here	<b>)</b> .	è 3001 <sup>1</sup>			
C-1 Labour Remuneration							
Salaries and Wages of employees (include overtime and vaca be the same as the Total - all locations, on page 11, bottom of the same as the Total - all locations.)	tion pay). Amount r Section F - Emplo	eported here s yment by loca	hould 8010	\$'000 CDN			
Employees are defined as those workers for whom you comple Agency <b>T4 - Statement of Remuneration Paid</b> form. Please booklet for inclusions and exclusions before completing this quantum complete the statement of the statement o	efer to your "Guide	oms and Reve	nue uctions"				
2. Employer portion of employee benefits. Please refer to your "Cinclusions and exclusions before completing this question.	Guidelines and Inst	ructions" book					
3. Total labour remuneration (add amounts reported at lines 1 a	and 2)		3041				
4. Provincial health and education payroll taxes		$\searrow$	3042				
Include: • Ontario Employer Health Tax;							
<ul> <li>Quebec Health Fund Services Contribution; (</li> </ul>	Quebec Health Fund Services Contribution;						
Manitoba Levy for Health and Education;							
Newfoundland and Labrador Payroll Tax.	<b>V</b>						
C-2 Manufacturing Inputs							
Please exclude: • materials or components produced by this	business unit for it	s own use.					
5. Manufacturing inputs are reported as:							
3003 1 O Purchased 2 Usage							
Other (please specify): 3004							
6. Purchases of raw materials and components	Commodity code for Statistics	Unit of measure	Quantity	Cost at this business unit			
	Canada use	mododio		(\$'000 CDN)			
<b>6.1</b> Natural sands (excluding silica and quartz sands)	2505 90	Metric tons	xxxxx	xxxxx			
6.2 Crushed sandstone	2517 10 44	Metric tons	xxxxx	xxxxx			
6.3 Zinc oxide	2817 00 10			xxxxx			
	7217	Metric tons	xxxxx	xxxxx			

C - Expenses

**6.4** Wire of iron or non-alloy steel

C-2 Manufacturing Inputs (continued)					
6.	Purchases of raw materials and components	Commodity code for Statistics Canada use	Unit of measure	Quantity	Cost at this business unit (\$'000 CDN)
	<b>6.5</b> Pulpwood, coniferous (softwood)	4403 20 30	Cubic metres, logs	XXXXX	XXXXX
	6.6 All other raw materials and components (please specify major items separately):	xxxxx	xxxxx	xxxxx	xxxxx
	xxxxx	xxxxx	xxxxx	XXXXX	xxxxx
	xxxxx	xxxxx	xxxxx	XXXXX	xxxxx
	xxxxx	xxxxx	xxxxx	xxxxx	xxxxx
	xxxxx	xxxxx	xxxxx	xxxxx	xxxxx
7.	Total purchases of raw materials and components			$\triangleright$	15999
	Recycling of raw materials and components				
8.	Are any recycled or waste materials used as substitutes for virg	gin raw materials at	this business u	ınit?	
	3308 1 O Yes 3 O No				
9.	If yes, please specify which of the following recycled or waste	paterials are used a	as inputs:		
	3309 1 paper/fibre 2 metal 3 plastic	glass <sup>5</sup>	other		
		~			
10.	Containers and shipping materials		Commodity for Statist Canada u	tics	this business unit \$'000 CDN)
	10.1 Pallets, box pallets and skids, of wood		4415 20	10 xxxxx	
	10.2 All other containers and other shipping and packaging major (please specify major (items):	aterials	xxxxx	xxxxx	
	XXXXXX				
	XXXXX		xxxxx	xxxxx	
	xxxxx		xxxxx	xxxxx	
11.	Total purchased non-returnable containers and other ship (add amounts reported in Containers and shipping materials)	ping and packagi	ng materials	35999	
12	Cost of supplies used to operate, maintain and repair buildings	and aquipment		3302	
	Amount paid to other business units and to other contractors for by this business unit (i.e., custom and repair work)		terials owned	4046	
14.	Total manufacturing inputs (add amounts reported at lines 7	and 11 to 13)		3310	
				<del></del>	

		"Manufacturing Inputs", at appropriate commodity detail at purchases of raw materials and components".	lines 6 and	d 7, "Total	
		F	Quar	ntity	\$'000 CDN
15.	Energ	y and Water Expenses:	4079 <b>'000 K</b>	wн	4030
	15.1	Electricity			4032
	15.2	Gasoline			
	15.3	Light fuel oil (nos. 2 and 3)			4072
	15.4	Heavy fuel oil (nos. 4, 5 and 6)			<i>A</i> 0 <u>k</u> 3
	15.5	Diesel fuels	<	$\sqrt{\ \ }$	40/11)
	15.6	Liquefied petroleum gases (propane, butane, etc.)			4074
	15.7	Natural gas			4045
	15.8	Coal			4071
	15.9	All other energy types (e.g., steam, oxygen)	$\Diamond$		4060
		(please specify major items): 4057			
					4065
16		Water utilities  urchased energy and water utility expenses (and all amounts reported in	n Energy an	d Water	4066
10.	Expense			u water	
17	If total n	urchases are zero, is it because fuel and electricity are included in rent?			
17.	· ·	Yes 3 No			
10		business unit generate any energy used as a replacement for purchased of	norav		
10.	(e.g., he	at, electricity, steam)?	riergy		
	4078 1	○ Yes <sup>3</sup> ○ No			
C-4	4 Purc	hased Service Expenses			
					\$'000 CDN
					4070
19.	Transpo	rtation, warehousing and storage expenses of purchased goods			4085
20.	Postage	and courier expenses			4000
21.	Telepho	ne and other telecommunication expenses			4101
22.	Rental a	and leasing expenses			4115
		office space or other real estate, motor vehicles, computers and peripheral ipment, and other goods.	als, other ma	chinery	
23.	Purchas	ed maintenance and repair service expenses including janitorial and clean	ing services		4175
		materials, parts and labour. property management fees.			
24.	Paymer	ts to employment agencies or personnel suppliers y for temporary workers paid through an agency and charges for personne	el search ser		3080

energy and water expenses that are covered in your rental and leasing expenses. Please include these payments in **Section C-4**, "**Purchased Service Expenses**",

all product inputs and feedstock. Please report these payments in Section C-2,

C-3 Purchased Energy and Water Utility Expenses

at line 22, "Rental and leasing expenses";

Please exclude: •

C-4	4 Purchased Service Expenses (continued)		
			\$'000 CDN
		4251	
	Purchased research and development expenses (contracted out)		
26.	All other professional and business service fees (e.g., legal and accounting, technical service fees, consulting, education and training)	4315	
27.	Insurance premiums (e.g., liability, auto, building, equipment)	4350	
	<b>Exclude</b> premiums paid directly to your head office, if applicable. Please report this amount in this section at line 35, "Management fees or any other service fees paid to head office and other business support units".		
28.	Advertising and promotion expenses	4365	
29	Travel, meals and hospitality expenses	4370	
20.	Travel, means and nospitality expenses	4440	
30.	Royalties and franchise fees	<i>\\</i>	
31.	All other purchased service expenses not specified above (e.g., property management fees, waste and hazardous material removal, financial service fees such as bank charges, credit and debit card commissions). Please report interest expenses at line 40 in the Expense Totals section.	4500	
C-:	5 All Other Operating Expenses		
			\$'000 CDN
32.	Goods purchased for resale (in the same condition as purchased). Sale of such goods should be reported at line 9, page 4.	4025	
33.	Office supplies	3301	
34.	All other materials, components and supplies	3392	
	Exclude those purchases charged to Fixed Asset Accounts.		
35.	Management fees or any other service fees (e.g., legal, advertising, insurance) paid to head office and other business support units (e.g., warehouses, sales centres, trucking facilities)	4555	
36.	Property and business taxes, and licences and other permits including building permits and development charges	4410	
37.	Total depreciation and amortization expenses on this business unit's assets and on capital lease obligations (if applicable to this business unit)	4520	
38.	All other operating expenses	4569	
	Include all expenses not elsewhere specified (e.g., allowances for bad debts, donations, and inventory adjustments). Rease report interest expenses at line 40 in the Expense Totals section.		
Ex	pense Totals		
		1500	\$'000 CDN
39.	<b>Total operating expenses</b> (add amounts reported at lines 3, 4, 14, 16 and 19 to 38)	4599	
40.	Other expenses (e.g., interest expenses such as interest on loans, the interest portion of mortgage payments and all other interest expenses including those associated with capital lease obligations)	4630	
41.	Total expenses (add amounts reported at lines 39 and 40, this amount should equal the "Total Expenses" as shown in your Income Statement)	4699	
No	If you self-assess for provincial sales taxes, please check here. è 3002 1 (needed to estimate aggregate tax content of expenses)		

Inventories are to be reported at book value (i.e., the value maintained in the accounting	ng records).					
Please include:  • inventory owned by this business unit within or outside Canada (including inventory held at any warehouse, selling outlet, in transit, or on consignment).						
Please exclude: • inventory held on consignment for others.						
	Value of <b>opening</b> inventory <b>\$'000 CDN</b>	Value of <b>closing</b> inventory <b>\$'000 CDN</b>				
	5520	<b>√</b> 5525				
Raw materials, purchased components and supplies	5540	7				
O Conda in manage	5510	55.15				
2. Goods in process	5500	5505				
3. Finished products						
	5560	5565				
4. Goods purchased for resale (in the same condition as purchased)						
	5657	5558				
5. Other inventory (please specify): 5556	5550	5555				
6. Total inventories (add amounts reported at lines 1 to 5)	3330	3000				
7. Do you use <b>Just-in-time</b> systems as a strategy to reduce inventories and costs?						
5559 1 O Yes 3 O No						
Unfilled Orders						
		\$'000 CDN				
1. Papart the value of unfilled bridges of the last day of your ficeal year. Plages refer	to the attached	5554				
<ol> <li>Report the value of unfilled orders on the last day of your fiscal year. Please refer "Guidelines and Instructions" booklet for further instructions.</li> </ol>	to the attached					

**D** - Inventories

## **E - First Destination of Shipments**

Data on your revenue by first destination of shipments will be used to improve information on the movement of goods and services between provinces and to other countries. Please provide the distribution of "Total manufacturing outputs", reported in **Section B - Revenue**, at line 8 by destination. If dollar amounts (in thousands of Canadian dollars) are not available, please report in percentage.

Doctination	\$'000 CDN	OR %
Destination	8600	8400
Newfoundland and Labrador		
	8615	8415
Prince Edward Island		
Name Contin	8605	8405
Nova Scotia	8610	8410
New Brunswick		0410
Tow Branowick	8620	8420
Quebec		
	8625	8425
Ontario	(())	
	8630	8430
Manitoba		
	8635	8435
Saskatchewan	8640	0.440
Alberta	8040	8440
Albeita	8645	8445
British Columbia		
	8655	8455
Yukon		
	8651	8451
Northwest Territories		
Nunavut	8652	8452
Nullavut		
	0005	0.405
	8665	8465
United States	9670	9.470
Movies	8670	8470
Mexico	8677	8477
Furopean Knigh Countries 1	33.7	
European Union Countries '	8678	8478
Asian Pacific Countries <sup>2</sup>		
	8676	8476
All other countries		
7 III OUTO COURTING	8680	
Total		100%
(if you are reporting in dollars, the sum of lines 1 to 18 must equal the amount reported in <b>Section B - Revenue</b> , at line 8, "Total manufacturing outputs")		1007
reported in <b>Section B - Revenue</b> , at line 8, "Total manufacturing outputs")		

Austria, Belgium, Denmark, France, Finland, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain, Sweden and the United Kingdom

<sup>2</sup> Australia, Brunei, China, Hong Kong, Indonesia, Japan, Malaysia, New Zealand, Papua New Guinea, Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam

# F - Employment by Location

Fill in as many locations as applicable to your business unit. Please **include** any additional locations that are not listed below on a separate sheet.

### Employees in manufacturing operations include those on the payroll of this establishment in:

- manufacturing operations;
- product installation;
- logging, quarrying, mining activity (integrated operations, where applicable);
- construction for own use;
- production of machinery for own use.

### Employees in non-manufacturing operations include those on the payroll of this establishment in:

• executive, administrative, sales and research staff.

### Employment at this location:

Statistics Canada Use	Location (street and number, municipality name, province and postal code)	Major activity	Gross salaries and wages, commissions, bonuses, etc.	Average number employed during the reporting period
		<	(\$'000 CDN)	
		Manufacturing	6175	6176
		Non-manufacturing	6177	6178
Employment at	other locations included in this questionnaire:			

Employment at	other locations included in this questionnaire:	(70>		
Statistics Canada Use	Location (street and number, municipality name province and postal code)	Major activity	Gross salaries and wages, commissions, bonuses, etc.	Average number employed during the reporting period
	v		(\$'000 CDN)	
	⟨⟨⟨○⟩⟩	Manufacturing	6175	6176
		Non-manufacturing	6177	6178
		Manufacturing	6175	6176
		Non-manufacturing	6177	6178
	$\wedge$ . $\bigcirc$	Manufacturing	6175	6176
		Non-manufacturing	6177	6178
		Manufacturing	6175	6176
		Non-manufacturing	6177	6178
		Manufacturing	6175	6176
		Non-manufacturing	6177	6178
Total - all location	ons (add amounts and numbers reported in this sere should be the same as in question 1, page 5.	ection). Dollar	6181	6000

G ·	Events that may have affected your Busines	ss Unit
	In order to reduce the possibility of further inquiries, please check the box(es) that best describe the reason(s) for significant changes in your operations from previous reporting period.	
1.	9953  New contract/loss of contract	9958 Strike/lockout
	9954 Organizational change	9959 C Layoffs due to automation
	9955 Plant expansion/contraction	9944 Change in supplier(s)
	9945 Change in product line	9936 Exchange rate impact
	9956 Change in bonus payments and/or severance pay	9960 Change in taxes/tariffs
	9957 Contracting out	<sup>9947</sup> Price changes, labour or raw materials (input)
	9961 Reduced activity due to weather, natural disaster or fire	9946 Price changes, goods or services sold (output)
2.	Please elaborate on the above or provide any other explanatio data: 9962	ns that may be essential in understanding your reported
	9963	
	9964	
:	Comments	
1. How long did you spend collecting the data and completing this question naite?  (e.g., 1 hour 30 minutes)  9910  9909  hour(s)  minutes		
2. We invite your comments below. If necessary, please attach a separate page. Please be assured that we review all comments with the intent of improving the survey.		
	questionnaire content	order and flow of questions
	<ul><li>new questions of interest to your industry</li><li>questionnaire language</li></ul>	<ul> <li>timing of receipt of questionnaire and the period given for response</li> </ul>
	use of business terminology	other sources of data to further reduce response burden
	clarity of questions (e.g., definitions, examples of inclusions and exclusions, code sheets, instruction sheets, reporting	<ul><li>potential for electronic data reporting</li><li>general (non-proprietary) business software packages in</li></ul>
	guides)	use
	99202	
	99203	
	99204	
	99205	
Lost the return envelope?		
Please telephone 1 888 881-3666 OR fax the questionnaire back to us at 1 888 883-7999		
OR mail your questionnaire to Statistics Canada, Operations and Integration Division,		
120 Parkdale Ave., Ottawa, Ontario K1A 0T6		
Thank you for your co-operation		

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