

# 2019 Annual Civil Aviation Survey - Level III

**CONFIDENTIAL once completed.**

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This information is collected under the authority of the *Statistics Act*, Revised Statutes of Canada, 1985, Chapter S-19.  
**COMPLETION OF THIS QUESTIONNAIRE IS A LEGAL REQUIREMENT UNDER THIS ACT.**

## Introduction

### Survey purpose

This survey collects financial and operational data from the Canadian Level III air carriers needed to measure the growth, the performance and the long-term financial position of the airline industry. The information is also used by Statistics Canada as input to the Canadian System of National Accounts and by individual carriers for measuring company performance relative to groups of competitors.

Your information may also be used by Statistics Canada for other statistical and research purposes.

### Security of emails and faxes

Statistics Canada advises you that there could be a risk of disclosure during the transmission by facsimile or email. However upon receipt, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

**Note:** Our online questionnaires are secure, there is no risk of data interception when responding to Statistics Canada online surveys.

### Confidentiality

The *Statistics Act* protects the confidentiality of information collected by Statistics Canada.

### Data-sharing agreements

Information on confidentiality, data-sharing agreements and record linkages can be found on the last page of this questionnaire.

**Please return the questionnaire the day that is 90 days after the last day of the reporting period.**

**Please mail the completed questionnaire in the enclosed envelope or fax it to Statistics Canada at 1-888-883-7999.**

If you are unable to complete within 90 days **OR** if you need help, call us at **1-877-949-9492** or **TTY 1-800-363-7629**.

Statistics Canada  
Operations and Integration Division  
150 Tunney's Pasture Driveway  
Ottawa, Ontario K1A 0T6

**Visit our website, [www.statcan.gc.ca](http://www.statcan.gc.ca)**

## Reporting instructions

- Please print in ink.
- Report dollar amounts **in thousands of Canadian dollars**.
- **Exclude** sales tax.
- Report all distance, weight and volume items according to the metric system. Conversion factors are provided in the reporting guide at [www.statcan.gc.ca/guides-e](http://www.statcan.gc.ca/guides-e).
- When precise figures are not available, provide your best estimates.

## Business or organization and contact information

1. **Verify or provide** the business or organization's **legal and operating name** and correct where needed.

**Note:** Legal name modifications should only be done to correct a spelling error or typo.

Legal name

Operating name (if applicable)

2. **Verify or provide the contact information** of the designated business or organization **contact person** for this questionnaire and correct where needed.

**Note:** The designated contact person is the person who should receive this questionnaire. The designated contact person may not always be the one who actually completes the questionnaire.

First name

Last name

Title

Preferred language of communication

English

French

Mailing address (number and street)

City

Province, territory or state

Postal code or ZIP code

Example: A9A 9A9 or 12345-1234

Country

Email address

Example: user@example.gov.ca

Telephone number (including area code)

Example: 123-123-1234

Extension number  
(if applicable)

Fax number (including area code)

Example: 123-123-1234

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3. **Verify or provide the current operational status** of the business or organization identified by the legal and operating name above.

B00323

1  Operational → **Go to question 4**

2  Not currently operational

e.g., temporarily or permanently closed, change of ownership

Why is this business or organization not currently operational?

B00309

2  Seasonal operations → **Go to question 3a**

3  Ceased operations → **Go to question 3b**

4  Sold operations → **Go to question 3c**

5  Amalgamated with other businesses or organizations → **Go to question 3d**

6  Temporarily inactive but will re-open → **Go to question 3e**

7  No longer operating due to other reasons → **Go to question 3f**

### 3a. Seasonal operations

When did this business or organization close for the season?

Date B00217

YYYY	MM	DD
<input type="text"/>	<input type="text"/>	<input type="text"/>

When does this business or organization expect to resume operations?

Date B00218

YYYY	MM	DD
<input type="text"/>	<input type="text"/>	<input type="text"/>

 → **Go to question 4**

### 3b. Ceased operations

When did this business or organization cease operations?

Date B00211

YYYY	MM	DD
<input type="text"/>	<input type="text"/>	<input type="text"/>

Why did this business or organization cease operations?

B00311

1  Bankruptcy

2  Liquidation

3  Dissolution

4  Other  
Specify the other reasons why the operations ceased

B00312

} → **Go to question 4**

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3c. Sold operations

When was this business or organization sold?

Date B00212

What is the legal name of the buyer?

B00406

→ Go to question 4

3d. Amalgamated with other businesses or organizations

When did this business or organization amalgamate?

Date B00213

What is the legal name of the resulting or continuing business or organization?

B00407

What are the legal names of the other amalgamated businesses or organizations?

B00408

→ Go to question 4

3e. Temporarily inactive but will re-open

When did this business or organization become temporarily inactive?

Date B00214

When does this business or organization expect to resume operations?

Date B00215

Why is this business or organization temporarily inactive?

B00313

→ Go to question 4

3f. No longer operating due to other reasons

When did this business or organization cease operations?

Date B00216

Why did this business or organization cease operations?

B00314

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## Reporting period information

1. What are the start and end dates of this business's or organization's most recently completed fiscal year?

**Note:** For this survey, the **End date** should fall between April 1, 2019 and March 31, 2020. Refer to the reporting guide at [www.statcan.gc.ca/guides-e](http://www.statcan.gc.ca/guides-e) for examples of reporting periods.

Fiscal Year Start date	<small>B00205</small>	YYYY	MM	DD	Fiscal Year- End date	<small>B00206</small>	YYYY	MM	DD
		<input type="text"/>	<input type="text"/>	<input type="text"/>			<input type="text"/>	<input type="text"/>	<input type="text"/>

2. If the reporting period **does not cover a full year**, please check the reason(s) below (mark all that apply):

B00301\_r1

Seasonal operations

B00301\_r2

New business

B00301\_r3

Change of ownership

B00301\_r6

Temporarily inactive

B00301\_r4

Change of fiscal year

B00301\_r5

Ceased operations

B00301\_r7

Other reason — specify:

B00301\_r8

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## Balance Sheet, Annual - Statement 20 (II, III)

1. For the reporting period specified in the Reporting period information section, what were this business's **assets and liabilities**?

Report all amounts in **thousands of Canadian dollars**.

### Financial assets

CAN\$ '000

	F14002_tp1	
a. Current assets .....	\$	,000
	F12003_tp1	
b. All other financial assets	\$	,000
<b>Include</b> investments and special funds. ....	\$	,000

### Property and equipment

	F16012_tp1	
a. Operating - property and equipment	\$	,000
<b>Include</b> capital leases. ....	\$	,000
	F16013_tp1	
b. Less accumulated depreciation and amortization .....	\$	,000
	F16009_tp1	
c. Non-operating property and equipment	\$	,000
<b>Include</b> capital leases. ....	\$	,000
	F16011_tp1	
d. Less accumulated depreciation and amortization .....	\$	,000
	F12001_tp1	
e. All other assets .....	\$	,000
	F10000_tp1	
<b>Total assets</b> .....	\$	,000

### Liabilities and capital

	F24001_tp1	
a. Current liabilities .....	\$	,000
	F22003_tp1	
b. Advances from associated companies and/or shareholders .....	\$	,000
	F26003_tp1	
c. Long-term debt and other non-current liabilities	\$	,000
<b>Include</b> capital leases. ....	\$	,000
	F22004_tp1	
d. Deferred income taxes .....	\$	,000
	F22001_tp1	
e. All other liabilities .....	\$	,000

### Shareholders' equity

	F28002_tp1	
a. Capital stock .....	\$	,000
	F28003_tp1	
b. Retained earnings .....	\$	,000
	F28004_tp1	
c. All other items .....	\$	,000
	F18000_tp1	
<b>Total liabilities and capital</b> .....	\$	,000

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## Statement of Revenues and Expenses, Annual - Statement 21 (III)

1. For the reporting period specified in the Reporting period information section, what were the details of this business's **operating revenue**?

Report all amounts in **thousands of Canadian dollars**.

**Operating revenue**

**CAN\$ '000**

a. Scheduled services - passenger revenue Include revenue from fees such as baggage, fuel, seat selection, etc. ....	F47032_m1_sc4_tp1	\$		,000
b. Scheduled services - goods revenue .....	F47033_m1_sc4_tp1	\$		,000
c. Charter services - passenger revenue .....	F47032_m2_sc4_tp1	\$		,000
d. Charter services - goods revenue .....	F47033_m2_sc4_tp1	\$		,000
e. All other flight - related revenue Include revenue from flying services such as flying training, recreational flying, etc. ....	F47035_tp1	\$		,000
f. All other revenue Include subsidies and revenue earned from all other sources. ....	F47005_tp1	\$		,000
<b>Total operating revenue</b> .....	F47001_tp1	\$		,000

2. For the reporting period specified in the Reporting period information section, what were the details of this business's **operating expenses**?

Report all amounts in **thousands of Canadian dollars**.

**Operating expenses**

**CAN\$ '000**

a. Maintenance - ground property and equipment .....	F61065_sc6_y6_tp1	\$		,000
b. Aircraft operations .....	F61065_sc7_y6_tp1	\$		,000
c. Maintenance - flight equipment .....	F61065_sc8_y6_tp1	\$		,000
d. General administration Include expenses incurred for in-flight service, aircraft and traffic servicing, promotion and sales and general administration. ....	F61065_sc9_y6_tp1	\$		,000
e. Depreciation Include provisions for the depreciation of ground property and equipment (including flight equipment), etc. . . .	F61065_sc10_y6_tp1	\$		,000
f. All other expenses .....	F61065_sc18_y6_tp1	\$		,000
<b>Total operating expenses</b> .....	F61001_tp1	\$		,000

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## Statement of Revenues and Expenses, Annual - Statement 21 (III)

3. For the reporting period specified in the Reporting period information section, what were the details of this business's **operating and non-operating income**?

Report all amounts in **thousands of Canadian dollars**.

### Operating income

CAN\$ '000

a. Net operating income (a loss should be a negative number)

Calculated from the previous questions as total operating revenue **less** total operating expenses.

F72019\_tp1

\$  ,000

### Non-operating income/expenses

a. Interest and discount income

F72021\_y3\_tp1

\$  ,000

b. Interest expenses

F72021\_y4\_tp1

\$  ,000

c. All other net non-operating income (enter a negative number for a loss)

F72021\_y5\_tp1

\$  ,000

**Net non-operating income (a loss should be a negative number)**

F72021\_y6\_tp1

\$  ,000

d. Provision for income taxes

F72021\_y7\_tp1

\$  ,000

**Net income (a loss should be a negative number)**

F72002\_tp1

\$  ,000

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## Statement of Revenues and Expenses, Annual - Statement 21 (III)

4. For the reporting period specified in the Reporting period information section, please provide the details of this business's fuel consumption.

Fuel and oil consumed	Quantity - Litres (L)	Expenses CAN\$ '000
a. Turbo fuel consumed (litres) <b>Include</b> fuel used in both turboprop and jet aircraft. . . . .	B13006_p1_tp1 <input type="text"/>	F61064_p1_tp1 \$ <input type="text"/> ,000
b. Gasoline consumed (litres) . . . . .	B13006_p2_tp1 <input type="text"/>	F61064_p2_tp1 \$ <input type="text"/> ,000
c. All other fuel and oil consumed (litres) . . . . .	B13006_p3_tp1 <input type="text"/>	F61064_p3_tp1 \$ <input type="text"/> ,000
<b>Total fuel and oil consumed (litres) . . . . .</b>	B13006_p4_tp1 <input type="text"/>	F61064_p4_tp1 \$ <input type="text"/> ,000

5. For the reporting period specified in the Reporting period information section, please provide the details of this business's employment.

Employment	Average number of employees	Wages and salaries expenses CAN\$ '000
a. Pilots and co-pilots . . . . .	B20064_sr20_tp1 <input type="text"/>	F61065_y20_sr20_tp1 \$ <input type="text"/> ,000
b. Other flight personnel <b>Include</b> flight engineers, navigators, flight attendants, etc. . . . .	B20064_sr21_tp1 <input type="text"/>	F61065_y20_sr21_tp1 \$ <input type="text"/> ,000
c. General management and administration employees . . . . .	B20064_sr22_tp1 <input type="text"/>	F61065_y20_sr22_tp1 \$ <input type="text"/> ,000
d. Maintenance personnel . . . . .	B20064_sr23_tp1 <input type="text"/>	F61065_y20_sr23_tp1 \$ <input type="text"/> ,000
e. Aircraft and traffic servicing personnel <b>Include</b> flight dispatch personnel, flight planning staff, aircraft fuelers, etc. . . . .	B20064_sr24_tp1 <input type="text"/>	F61065_y20_sr24_tp1 \$ <input type="text"/> ,000
f. All other employees <b>Include</b> air ambulance attendants, accountants, purchasing personnel, etc. . . . .	B20064_sr25_tp1 <input type="text"/>	F61065_y20_sr25_tp1 \$ <input type="text"/> ,000
<b>Total employees . . . . .</b>	B20064_sr26_tp1 <input type="text"/>	F61065_y20_sr26_tp1 \$ <input type="text"/> ,000

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## Statement of Revenues and Expenses, Annual - Statement 21 (III)

6. For the reporting period specified in the Reporting period information section, please provide the distribution of this business's **revenue and expenses** by area of operation.

Area of operation	Passenger revenue CAN\$ '000	Goods revenue CAN\$ '000	Employee wages and salaries CAN\$ '000
a. Newfoundland and Labrador	F47032_m3_g1_tp1 \$ [ ] ,000	F47033_m3_g1_tp1 \$ [ ] ,000	F61065_y20_g1_tp1 \$ [ ] ,000
b. Prince Edward Island	F47032_m3_g2_tp1 \$ [ ] ,000	F47033_m3_g2_tp1 \$ [ ] ,000	F61065_y20_g2_tp1 \$ [ ] ,000
c. Nova Scotia	F47032_m3_g3_tp1 \$ [ ] ,000	F47033_m3_g3_tp1 \$ [ ] ,000	F61065_y20_g3_tp1 \$ [ ] ,000
d. New Brunswick	F47032_m3_g4_tp1 \$ [ ] ,000	F47033_m3_g4_tp1 \$ [ ] ,000	F61065_y20_g4_tp1 \$ [ ] ,000
e. Quebec	F47032_m3_g5_tp1 \$ [ ] ,000	F47033_m3_g5_tp1 \$ [ ] ,000	F61065_y20_g5_tp1 \$ [ ] ,000
f. Ontario	F47032_m3_g6_tp1 \$ [ ] ,000	F47033_m3_g6_tp1 \$ [ ] ,000	F61065_y20_g6_tp1 \$ [ ] ,000
g. Manitoba	F47032_m3_g7_tp1 \$ [ ] ,000	F47033_m3_g7_tp1 \$ [ ] ,000	F61065_y20_g7_tp1 \$ [ ] ,000
h. Saskatchewan	F47032_m3_g8_tp1 \$ [ ] ,000	F47033_m3_g8_tp1 \$ [ ] ,000	F61065_y20_g8_tp1 \$ [ ] ,000
i. Alberta	F47032_m3_g9_tp1 \$ [ ] ,000	F47033_m3_g9_tp1 \$ [ ] ,000	F61065_y20_g9_tp1 \$ [ ] ,000
j. British Columbia	F47032_m3_g10_tp1 \$ [ ] ,000	F47033_m3_g10_tp1 \$ [ ] ,000	F61065_y20_g10_tp1 \$ [ ] ,000
k. Yukon	F47032_m3_g11_tp1 \$ [ ] ,000	F47033_m3_g11_tp1 \$ [ ] ,000	F61065_y20_g11_tp1 \$ [ ] ,000
l. Northwest Territories	F47032_m3_g12_tp1 \$ [ ] ,000	F47033_m3_g12_tp1 \$ [ ] ,000	F61065_y20_g12_tp1 \$ [ ] ,000
m. Nunavut	F47032_m3_g13_tp1 \$ [ ] ,000	F47033_m3_g13_tp1 \$ [ ] ,000	F61065_y20_g13_tp1 \$ [ ] ,000
n. Outside Canada	F47032_m3_g14_tp1 \$ [ ] ,000	F47033_m3_g14_tp1 \$ [ ] ,000	F61065_y20_g14_tp1 \$ [ ] ,000
<b>Total</b>	F47032_m3_g15_tp1 \$ [ ] ,000	F47033_m3_g15_tp1 \$ [ ] ,000	F61065_y20_g15_tp1 \$ [ ] ,000

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## Scheduled Services, Revenue Operating Statistics, Annual - Statement 10 (III)

### Scheduled services - operating statistics

Include fixed wing and helicopter services.

1. For the calendar year ending in December 2019, please provide the details of this business's **scheduled services** by sector of operation.

	Domestic	Transborder (Canada-US)	Other international	Total
a. Number of enplaned passengers . . . . .	B11007_m1_sc1 <input type="text"/>	B11007_m1_sc2 <input type="text"/>	B11007_m1_sc3 <input type="text"/>	B11007_m1_sc4 <input type="text"/>
b. Number of passenger-kilometres . . . . .	B11008_m1_sc1 <input type="text"/>	B11008_m1_sc2 <input type="text"/>	B11008_m1_sc3 <input type="text"/>	B11008_m1_sc4 <input type="text"/>
c. Number of hours flown . . . . .	B11014_m1_sc1 <input type="text"/>	B11014_m1_sc2 <input type="text"/>	B11014_m1_sc3 <input type="text"/>	B11014_m1_sc4 <input type="text"/>
d. Enplaned goods (kilograms) . . . . .	B11011_m1_sc1 <input type="text"/>	B11011_m1_sc2 <input type="text"/>	B11011_m1_sc3 <input type="text"/>	B11011_m1_sc4 <input type="text"/>
e. Goods tonne-kilometres (tonne-kilometres) . . . . .	B11012_m1_sc1 <input type="text"/>	B11012_m1_sc2 <input type="text"/>	B11012_m1_sc3 <input type="text"/>	B11012_m1_sc4 <input type="text"/>

### Scheduled services - revenue

Include fixed wing and helicopter services.

2. For the calendar year ending in December 2019, what was the distribution by sector of the operating revenue for **scheduled services**?  
Report all amounts in **thousands of Canadian dollars**.

	Domestic CAN\$ '000	Transborder (Canada-US) CAN\$ '000	Other international CAN\$ '000	Total CAN\$ '000
a. Passenger revenue . . . . .	F47032_m1_sc1 \$ <input type="text"/> ,000	F47032_m1_sc2 \$ <input type="text"/> ,000	F47032_m1_sc3 \$ <input type="text"/> ,000	F47032_m1_sc4 \$ <input type="text"/> ,000
b. Goods revenue . . . . .	F47033_m1_sc1 \$ <input type="text"/> ,000	F47033_m1_sc2 \$ <input type="text"/> ,000	F47033_m1_sc3 \$ <input type="text"/> ,000	F47033_m1_sc4 \$ <input type="text"/> ,000

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## Charter Services, Revenue Operating Statistics, Annual - Statement 12 (III)

### Charter services - operating statistics

**Include** fixed wing and helicopter services.

1. For the reporting period ending in December 2019, please provide the details of this business's **charter services** by sector of operation.

	Domestic	Transborder (Canada-US)	Other international	Total
a. Number of enplaned passengers . . . . .	B11007_m2_sc1 <input type="text"/>	B11007_m2_sc2 <input type="text"/>	B11007_m2_sc3 <input type="text"/>	B11007_m2_sc4 <input type="text"/>
b. Number of passenger-kilometres . . . . .	B11008_m2_sc1 <input type="text"/>	B11008_m2_sc2 <input type="text"/>	B11008_m2_sc3 <input type="text"/>	B11008_m2_sc4 <input type="text"/>
c. Number of hours flown . . . . .	B11014_m2_sc1 <input type="text"/>	B11014_m2_sc2 <input type="text"/>	B11014_m2_sc3 <input type="text"/>	B11014_m2_sc4 <input type="text"/>
d. Enplaned goods (kilograms) . . . . .	B11011_m2_sc1 <input type="text"/>	B11011_m2_sc2 <input type="text"/>	B11011_m2_sc3 <input type="text"/>	B11011_m2_sc4 <input type="text"/>
e. Goods tonne-kilometres (tonne-kilometres) . . . . .	B11012_m2_sc1 <input type="text"/>	B11012_m2_sc2 <input type="text"/>	B11012_m2_sc3 <input type="text"/>	B11012_m2_sc4 <input type="text"/>

### Charter services - revenue

**Include** fixed wing and helicopter services.

2. For the calendar year ending in December 2019, what was the distribution by sector of the operating revenue for **charter services**?

Report all amounts in **thousands of Canadian dollars**.

	Domestic CAN\$ '000	Transborder (Canada-US) CAN\$ '000	Other international CAN\$ '000	Total CAN\$ '000
a. Passenger revenue . . . . . \$	F47032_m2_sc1 <input type="text"/> ,000	F47032_m2_sc2 <input type="text"/> ,000	F47032_m2_sc3 <input type="text"/> ,000	F47032_m2_sc4 <input type="text"/> ,000
b. Goods revenue . . . \$	F47033_m2_sc1 <input type="text"/> ,000	F47033_m2_sc2 <input type="text"/> ,000	F47033_m2_sc3 <input type="text"/> ,000	F47033_m2_sc4 <input type="text"/> ,000

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## Changes or events

1. Indicate any changes or events that affected the reported values for this business or organization compared with the last reporting period.

Mark all that apply.

B00302\_t1

Strike or lock-out

B00302\_t2

Exchange rate impact

B00302\_t3

Price changes in goods or services sold

B00302\_t4

Contracting out

B00302\_t5

Organizational change

B00302\_t6

Price changes in labour or raw materials

B00302\_t7

Natural disaster

B00302\_t8

Recession

B00302\_t9

Change in product line

B00302\_t10

Sold business or business units

B00302\_t11

Expansion

B00302\_t12

New or lost contract

B00302\_t13

Plant closures

B00302\_t14

Acquisition of business or business units

B00302\_t15

Other changes or events — specify:

B00302\_t16

**OR**

B00302\_t17

No changes or events

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## General information

### Confidentiality

#### Your answers are confidential.

By law, Statistics Canada is prohibited from releasing any information it collects that could identify any person, business, or organization, unless consent has been given by the respondent, or as permitted by the *Statistics Act*. Statistics Canada will use the information from this survey for statistical purposes only.

### Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data-sharing agreements under **Section 12** of the *Statistics Act* with Natural Resources Canada, Transport Canada and the Canadian Transportation Agency. Statistics Canada will only share data from this survey with those organizations that have demonstrated a requirement to use the data.

Under **Section 12** of the *Statistics Act*, respondents can object to the sharing of information with other organizations. However, respondents do not have the right of refusal with respect to sharing the data with Transport Canada. Transport Canada has the legislative authority to collect and use this information pursuant to the *Canada Transportation Act* (CTA) and the *Transportation Information Regulations*.

Respondents may refuse to share their information with Natural Resources Canada and the Canadian Transportation Agency by writing a letter of objection to the Chief Statistician and returning it with the completed questionnaire. These organizations have agreed to keep the data confidential and use them only for statistical purposes.

### Record linkages

To enhance the data from this survey and to reduce the reporting burden, Statistics Canada may combine the acquired data with information from other surveys or from administrative sources.

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**Thank you for completing this questionnaire.**

**Please retain a copy for your records.**

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