

Potential Respondents (local couriers)
Interviewing questions

Script:

- 1) I am calling from Statistics Canada my name is..... We are in the development stages of a price index that will measure the change in the price for courier services. Would I speak with you or could you direct me to someone else in your office?

- 2) The information we are looking for is meant to represent your typical activity. In particular a document weighting 1LB and one weighting a 3 KG pkg.

Would your company deliver these types of packages within the city limits? (one end of the city to the other)

- If the respondent answers no, than thank them for their time.
- If the respondent answers yes, than continue to step 3.

- 3) What is the “the base rate/price” for deliveries of 1 hour or less and deliveries between 3 – 4 hours for each category 1lb Document and 3 KG package?

<u>Base Price excluding Tax</u>		
	One hour or less	3-4 hour deliver
1LB Doc.	\$	\$
3 Kg PKG	\$	\$

NOTE: Confirm that this is the base rate/price (no extra charges such as fuel-surcharges).

4) How often does “the base rate/price” change?

When did your “base rate/prices” last change?

If the price changed during 2005 please list the dates and prices/changes up until Nov 2005.

5) Beside taxes, what if any extra charges are added to the base rate/price?

- If respondent answers none, simply record price (without tax).
- If the respondent answers yes, ask what those charges are e.g. fuel-surcharges.

6) If respondent charges a fuel-surcharge please ask the following:
What is the current fuel-surcharge (usually a percentage)?

How often does the fuel-surcharge change?

When did the fuel-surcharge last change list previous months (Jan 2005) ?

7) We have determined that courier prices do not necessarily change on a monthly basis. To keep your response burden to a minimum at what intervals would you prefer us to call your office for price information? (6 month intervals would be preferable at this point)

8) Statistics Canada will be sending you a letter of introduction which will outline in more detail what the index will do and confidentiality of information guidelines.

Who would I send this letter to the attention of?

Name:

Phone/Direct line:

Confirm address:

Comments/notes of conversation:

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